

## ARE YOU READY?

### Welcome Your Accreditation or Deemed Status Surveyors with Confidence

Often our clients and industry colleagues tell us they are ready for an accreditation survey. However, that is quite often not the case. In fact, if your facility and personnel were always operating at the highest possible level, there would be no need for continuing education, training or certifications - Correct? Unfortunately, increased workloads and even breakdowns in the processes occur that are only brought to attention by a fresh set of eyes - would you not prefer those issues be identified by someone who wants to help you ACHIEVE and MAINTAIN continual compliance with applicable regulatory requirements and standards? Below are some key reasons why engaging Life Safety Healthcare Consultants, LLC to perform your facility's mock survey is the best and most economical way to prepare for a successful outcome.

Our team's perspective is more objective than internal personnel and are there to assist and educate your staff on the constantly changing code requirements and regulations. We communicate with many facilities that perform their own internal mock surveys, but still engage LSHC on a continual basis to provide a more intense perspective than they may acquire from utilizing their own resources.

## CONSISTENT ONGOING COMPLIANCE MATTERS

Our team of consultants are experienced, trained health care professionals and are actual accrediting surveyors. On-site reviews of each facility are conducted just like an actual accrediting organization survey. Whether you have already identified potential risks in your facility or you are looking for assistance in identifying areas for improvement by having a thorough review conducted of your facility; mock surveys are a vital component in identifying and correcting issues prior to your accrediting survey. Moreover, our team of surveyors possess a broad knowledge of "hot" survey issues simply because they have identified and assisted facilities on numerous occasions for cited deficiencies by preparing a Plan of Correction (POC) during actual accrediting surveys.

Believe it or not, your systems and processes may not be current. Once policies and procedures are developed, they may not always be revised to reflect the actual practices employed by the facility. Revisions may have been made to regulatory standards that are not reflected in your current policies and procedures. Even though your staff may think they are doing things the correct way, they may no longer be considered compliant, thus leaving you open to deficiencies. Our mock survey team is fully versed in the most current requirements and standards and will address all findings with your team immediately. This will ensure that corrections are made promptly, and your facility will perform well on upcoming accrediting surveys.

In addition, your staff will learn to cope with the pressure and anxiety associated with real life surveys. Mock surveys are a great tool for a multitude of reasons, but having personnel who are prepared is one that deserves its own mention. While personnel may be comfortable with a supervisor or department head that they know from the facility, an outside surveyor may put them in a position where there is more pressure to perform their responsibilities in a precise manner. Considering such, when the actual accrediting surveyors enter your facility unannounced, your team will have already been exposed to a similar form of pressure and may be more relaxed and better prepared.

If there is one thing you do not want during a survey by your accrediting agency, it is to be caught off-guard and unprepared. An unknown deficiency may be of major proportions and can be expensive, time consuming and nerve racking to resolve - BUT not entirely unavoidable. Life Safety Healthcare Consultants, LLC can provide you with the sense of security you deserve by reviewing your facility a few months in advance and on a continual basis to help you maintain continual compliance. So, leave the details to us and relax.

WE are on YOUR team and are here to HELP YOU.